



I am the owner (or I am the authorized agent of the owner) of the pet described herein, and I have the authority to execute this Informed Consent for Treatment (hereinafter "waiver"). I, _____ have chosen for pet (name)_____, species_____, breed_____, sex_____, date of birth_____ to receive services from Buddy K9 Rehabilitation. I hereby authorize treatment of my pet in accordance with this Consent Form. The purpose of this Waiver is to: (1) inform me of possible occurrences that may take place in the course of my pet's treatment, (2) advise me of my obligations to inform Buddy K9 of any health issues of my pet, and (3) advise me of Buddy K9's treatment and payment policies. The nature of the procedures to which my pet will be subjected have been explained to me verbally, in addition to potential risks and complications.

- 1. All dogs treated by Buddy K9 (Hydrotherapists) require a current signed and dated Veterinary Referral Form. Per veterinary standards, we are required to obtain updated consent every 6 months to continue therapy sessions. Dogs will not be able to participate in a hydrotherapy session if the referral form has not been signed by your veterinary care provider. By registering for therapy with Buddy K9, you give permission to obtain and discuss details of your dogs medical conditions with veterinarian surgeons, nurses, or other health care and complimentary therapy practitioners.

Initials (1): _____

- 2. While every effort is made to ensure a safe swimming environment for your animal, and our therapists are fully qualified and trained - sessions are strictly swum at the owner's own risk. Buddy K9 assumes no responsibility for any personal injury to the owner or animal during treatment, during transport to/from the facility or at any other time, however it may occur.

Initials (2): _____

- 3. Owners are required to immediately notify your hydrotherapist if during the course of treatment the pet's condition or injury worsens, or if the veterinary care provider advises that treatment should be suspended or stopped. Any changes in medication should be reported to your therapist as soon as possible.

Initials (3): _____

- 4. I understand that my pet must have current and viable vaccinations including but not limited to, Rabies, Parvovirus/ Distemper/Adenovirus/Parainfluenza (DHPP/DAPP), and Bordetella (Kennel Cough). Buddy K9 reserves the right to require vaccinations for my pet before treating any pet.

Initials (4): _____

- 5. To the best of my knowledge, I agree that my pet has no contagious diseases, including, but not limited to: kennel cough, intestinal parasites of any type, skin parasites or fungal infections. If your dog has an infectious or contagious condition you are required to inform us and reschedule your appointment. Kennel cough is highly contagious, if I suspect my dog has been exposed to or has developed kennel cough, they are not permitted in the studio for 14 days.

Initials (5): _____

6. Buddy K9 will not be held responsible for any loss or damage of any personal property or belongings (including cars parked on the street) during, before or after hydrotherapy sessions, however it may occur.
7. Our therapists reserve the right to offer treatment for your dog as they see fit and will choose the most suitable method of hydrotherapy to benefit and suit your dog accordingly. Whilst we understand that owners may have an opinion and preference on treatments used, the therapists decision is final. We welcome owners to observe and participate in the sessions, but the privilege can be revoked at any time.
8. I understand that aquatic exercise, including, but not limited to, the use of an underwater treadmill, walking, and/or swimming may be required for the rehabilitation of certain injuries. I am aware that my pet will likely be towel dried and will be damp after treatment. I give Buddy K9 express permission to perform aquatic exercise activities with my pet as needed, at the sole decision and discretion of the hydrotherapist.

Initials (8): _____

9. I understand it is common in dogs to experience some muscle ache and/or fatigue after sessions for 24-48 hours. Much like humans, when they exercise an unused muscle it may be uncomfortable. This is normal and not cause for alarm, but please inform your vet if you notice it lasting longer than a day or two.

Initials (9): _____

10. I understand that California Animal Rehabilitation may need to restrain my pet during the course of treatment to protect both the pet and the staff of California Animal Rehabilitation. I authorize California Animal Rehabilitation to use whatever restraint is necessary at their sole discretion to facilitate treatment of my pet.

Initials (10): _____

11. Any mistreatment, verbal or physical abuse of our therapists will not be tolerated and will result in immediate cancellation of any in progress and/or remaining sessions without a refund.
12. Payment for services are due on the day of the booked session, or prior to the session, unless prepaid as part of a block booking package. We currently do not accept any form of pet insurance. All clients must have a valid credit card on file to book appointments.
13. All invoices are due within thirty (30) days of the date of the invoice. All outstanding balances will incur a late fee of 2% per month of the delinquent balance. If Buddy K9 is required to take legal action to collect delinquent payments, we shall recover all of its costs and attorney's fees expended in recovery efforts in full.
14. Any discounted block booking packages are non-refundable. Booking packages do not expire, but please keep in mind that scheduling and offerings may change if an extended time period between sessions has passed.
15. If your pet suffers a seizure, they are not permitted to return to the centre within 14 days from their last seizure.
16. If your pet has diarrhea the day before or on the day that it is scheduled for rehabilitation services at Buddy, please contact us immediately to be rescheduled.
17. I understand that Buddy K9 will be unable to provide hydrotherapy if my dog has open wounds and/or infections, has uncontrolled epilepsy, or if they suffer from incontinence, diarrhea or vomiting. Animals with fleas and/or worms will not be allowed to swim. There will be a \$100 cleaning charge for defecation in the pool, as all clients for the next 24 hours need to be canceled for cleaning.

Initials (16): _____

- 18. If your female dog comes into heat, you must inform us as she may be unable to attend any booked sessions until her season is over. We will make every effort to continue sessions if it is possible.
- 19. We understand it can be a challenge to keep your dog mud free. We kindly request that you bring as clean a dog as possible to their sessions. Excessively dirty dogs will not be permitted in the pool or treadmill to maintain water conditions for other clients.
- 20. Please keep your dog under control and on a collar and lead at all times. Although your dog may be generally well behaved, there could be other injured animals in the studio which could be overwhelmed or hurt by normal friendly dog behavior.

Initials (20): _____

- 21. If the hydrotherapy team feels that your dogs temperament is not suitable for pool or treadmill sessions and could pose a health and safety concern, we reserve the right to refuse treatment for any dog, at any time. Refunds will be issued if the hydrotherapist is then that decides they cannot continue treatment.
- 22. In the event of an emergency, if the owner is not present, we will attempt to contact the pet's owner/agent first, but if deemed medically necessary, will transport my pet to the closest or most available emergency facility where the pet can be treated.

CANCELLATION / LATE POLICY

- 23. We accept that you may occasionally need to cancel your booked appointment. Our cancellation policy requires a minimum of **24-hours notice for any cancellation**. Cancellations made within 24 hours of the appointment or non-attendance at a booked session will be charged at the full session price. It is up to the discretion of Buddy's staff members to grant any exception to this policy.
- 24. No-Shows will be charged at the full session price, billed to the card on file. We will forgive one (1) missed appointment, but I understand that subsequent missed appointments will be charged at full price.
- 25. If you are late for your appointment, the session may be truncated or cancelled and charged at the full session price. It is at the discretion of the therapist if all or part of the treatment can be completed at the scheduled time. We will try our very best to accommodate the appointment if possible.

Initials (23-25): _____

I agree to and understand the above notices and accept the terms and conditions for my pet's treatment at Buddy K9.

_____ (signature)

_____ (date)

_____ (printed name)